

# IncidentAdmin

IncidentAdmin is a comprehensive case management and investigation solution that is both easy to use and secure. With our RBAC system your organization can manage your incident reporting, security logs, text2tip information and even maintenance requirements.



✓ Case Management

✓ Role Based Security (RBAC)

✓ Blacklist Notifications

✓ Integrated Database

## Streamline your Security Operations

The IncidentAdmin module will integrate seamlessly with your parking and violations system adding a strong incident management tool that is fully connected to your parking and violations database. It was designed to provide a comprehensive reporting and investigation solution to complete the software requirements of the Parking & Security office. With its RBAC access restrictions and 24/7 real-time updating from mobile devices and any computer, IncidentAdmin will provide you with a strong solution without the need of an additional software provider.

## Key Features

- Incident Tracking & Escalation
- Unlimited users with Real-time access
- Incident Management & Assignment
- Full Dispatch Log Functionality
- Auto-notifications for blacklist people & plates
- Role Based Security Permissions
- Incident Reporting & Analytics
- Text2Tip Dispatch input

## Benefit from efficiencies

- Reduce your permitting and enforcement costs, while automating your parking management.
- Use our PL8RDR processor for mobile enforcement of 1000+ vehicles per hour
- Read license plates 24/7 in any conditions with built in illumination
- Increase revenue through improved compliance and fewer scofflaws
- Enhance customer experiences with gate-less entry and free flowing traffic



**OperationsCommander** is the obvious choice for automating your operations  
Empower your emerging growth with OPS-COM

Find out how **OPS-COM** can help make your operations profitable

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